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| **User Case** | **Description** |
| **Uniform product catalog** | * One of the keys of a convergent system is its ability to bundle diverse products together to form hybrid services and offer to customers. * Single product and service which could accommodate all services and product definitions |
| **Real time charging** | * The charging system needs to interact with next generation IMS network elements for capturing the usage information in online. |
| **Unified customer hierarchy** | * Convergent systems support all subscriptions across services payment modes |
| **Single bill** | * It is a combination of all the use cases mentioned above and in addition, bringing a capability to consolidate all charges, across service and products to form a single bill. |